



## QUALITY POLICY STATEMENT

BIHC is a World-Class Pan African Hospitality and Culinary Arts training institution committed to nurturing individuals to be leaders in service-oriented business entities. This will be achieved through the establishment and implementation of a quality management system based on ISO 9001:2015.

We pledge to:

- Provide practical hands-on learning approach to empower those who have a passion for service to others
- Offer Lifelong learning and nurture Self driven individuals with globally recognized qualification
- Continually improve program design and delivery by involving stakeholders in order to offer market driven programs
- Comply with all applicable regulatory and statutory requirements within the territories that we operate in
- Manage and mitigate business risks by continuous improvement of business processes

This policy forms the basis of our values and objectives and will ensure that we build a strong relationship with our customers based on mutual trust and respect. It is communicated throughout the organization and will be reviewed annually in line with the business trends and requirements of our Quality Management System Requirements.

  
Dr Abbas Gullet (Sep 7, 2021 14:01 GMT+3)

**Dr. Abbas Gullet, oGW, MBS**  
**Director**

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**WORLD  
CLASS  
EDUCATION**

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**FIVE  
STAR  
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