



20th April 2020

Dear Students,

We have come to the end of our Online Exams Week and subsequently, the January-April term! Despite all the challenges that the COVID-19 pandemic has presented, we as a community have come through these trying times by adapting to what is now termed globally as the "new normal". As we look ahead, we would like to share the following key information with you:

Online Learning

Following your responses to our e-Learning questionnaire/survey, we moved swiftly in searching for avenues to support you even further and cushion you from the high costs of internet bundles. We are therefore pleased to announce that we have entered into an agreement with local telecommunications firm, Safaricom PLC to offer data bundles to **all our students** at a subsidized rate. This offer of **Ksh 500 for 10GB of internet data per month**, is available to all BIHC students with an active Safaricom line and the offer is valid indefinitely, or until the Pandemic has been contained. It is our sincere request that you take full advantage of this special offer and continue studying and learning through our e-Portal, Dawsonera and other online resources.

The online survey also made us aware that some students do not own laptops, which we believe may negatively impact their learning moving forward. As such, we are in advanced negotiations with renowned NGO, Computers for Schools Kenya, to supply laptops at subsidized rates to all our students and staff. More specific details on this to follow via email.

May 2020 Term and the Way Forward

As you know, BIHC suspended physical lectures following the Kenyan government's directive to discontinue physical learning in academic institutions. While there is no clear indication on when this directive will be lifted or when the Covid-19 pandemic shall be contained, we are monitoring the current situation very closely and will give direction on the May 2020 term in due course.

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Fees

Due to the devastating impact of the Covid-19 pandemic on the business climate, our Board of Directors have approved the introduction of a **fourth fee payment option**, allowing you to pay your college fees in **a more flexible installment plan**. The exact figures, along with due dates shall be sent to you via email.

We are proud of your commitment and dedication to completing your studies during these turbulent times and look forward to continuing this journey of innovation and modernizing the Hospitality education sector, together.

Sincerely,
BIHC Management.



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